

Enquiry Number	Street	Subject Name	Enq Status Name	Job Start / No Jobs	O/S Flag	Latest Update	
Cust Type Name	Logged Date	Location Details	Service Name	Enquiry Desc			
16210220 Parish Representative	30/07/2008	CHAUCER WAY land at chaucer way larkfield- triangular piece of land where the public path and cycleway from new hythe lane (mr94a) meets chaucer way	z-Overgrown Hedge z-Vegetation	ENQ - Enquiry Resolved the land backs onto the walls of the houses in fielding drive adn was planted by the original developers by very prickly bushes. theres bushes havenot got very much larger and tend to grow out by path. they have prevented growth so the area neneath them is jus soil there wasno ther bushes of this species planted anywhere else on the estate the result is this area also looks untidy most of the year and really this sort of bush is unsuiable for this location particularly as it is now so large. it is suggested thattherefore they should be removed and a more suitable landscaping is provided		N	Works completed.
10200954 Parish Representative	23/10/2008	LONDON ROAD On the verge east of the nursery school.	z-Unlit Bollard-Damaged/Miss. Road/Carriageway	JO - Works Completed Bollards have gone missing. The Parish Council has asked these be replaced as otherwis the parking on the verge and pavement is likely to start up again. Passed to Darren Poxon to inspect at 15:25pm on 24/10/08 - Claire Chewter.	10/11/2008 / 1	N	Job progressed
10201135 Parish Representative	17/11/2008	NEW HYTHE LANE On the corner at Larkfield Village Hall where blackthorn bushes need severe cutting back.	Obstructing Highway Veg-Veg. Overgrown (not tree)	ENQ - No Action Required Letter received from Parish Clerk Val dated 5th Nov 08 - Stating on the corner at Larkfield Village Hall where blackthorn bushes need severe cutting back.		N	Having Inspected the site hedges are not causing a h&s issue.
10201133 Parish Representative	17/11/2008	NEW HYTHE LANE In New Hythe Lane west side from the footpath into Cygnet Close down to the entrance to Larkfield Village Hall.	Obstructing Highway Veg-Veg. Overgrown (not tree)	ENQ - Enquiry Resolved Letter received from Parish Clerk Val Severn dated 5th Nov 08 - Problems with overgrown vegetation on footway, the Parish Council are particularly concerned with this location and request the path needs re-instating to its full width.		N	Highways Definitions confirmed retaining wall and verge as KHS. Will be put forward for contract.
10201136 Parish Representative	17/11/2008	CHAUCER WAY In Chaucer Way near and at the entrance to the path to Larkfield Village Hall.	Obstructing Highway Veg-Veg. Overgrown (not tree)	ENQ - Enquiry Resolved Letter received from Parish Clerk Val dated 5th Nov 08 - Problems of overgrown veg on footway in Chaucer Way near and at the entrance to the path to Larkfield Village Hall.		N	Verge at crossroad of paths at entrance to New Hythe Lane are maintained by TMBC
10201139 Parish Representative	17/11/2008	REDWING CLOSE	Obstructing Sign/Light/TS Veg-Veg. Overgrown (not tree)	ENQ - Enquiry Resolved Letter received from Parish Clerk Val dated 5th Nov 08 - The footpath (not definitive) from Redwing Close footbridge over the M20 down east of Fielding Drive where clearance is needed to make street lighting more useful. This is has been reported on many occasions and promises were given that work will take place - nothing has happened. It would be helpful if we could meet someone to show these spots on site please. Could this be arranged?		N	taken a look on the 3/8/09 trees have been cut from around the street lights called larkfield parish & spoke to val she says she will take a look .

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10201388 Parish Representative	04/12/2008	GILLETTS LANE	Resurfacing Request Road/Carriageway	ENQ - Enquiry Resolved Transferred from Parish Spreadsheet Ref T/EM/08/004- Previous History - Received email from County Member Trudy Dean dated 07 Feb 08: Can I please report a complaint from residents about the state of Gilletts Lane, East Malling which runs between Rocks Road and Wateringbury Road. It is potholed and has a very uneven surface requiring attention. (Added by Pavinder). KHS previous comments - Feb 08: Pot-holes been attended to. Not cost affective for patching as road consistently poor throughout. Also, patching will only set back further any full scale resurfacing. Road passed to Programme Delivery to consider for programmed resurfacing. Mar 08:- Inspector continues to monitor for pot-holes. Apr 08 - Inspector continues to monitor. May 08 - No further work required at present, inspector will monitor as part of his scheduled safety inspections. Passed to Countywide Improvements with regard to possibility of resurfacing. June 08: Will be incorporated on future plan. Not this year or next. Email sent dated 25/11/08 to Trudy Dean -I have been advised that Gilletts Lane has been passed by our Community Operations Team to Countywide Improvements team (resurfacing team) for review again to possibly be considered for resurfacing in the future program. This review will be completed and available by early Jan 2009, I will let you know the outcome once information has been received.		N	Work completed.
10201387 Parish Representative	04/12/2008	LUCKS HILL	Traffic Congest/Speed/Noise Traffic and Parking	ENQ - Enquiry Resolved Transferred from Parish Spreadsheet Ref T/EM/07/011- Previous History - A strong barrier is required on the sharp bend to protect pedestrians from vehicles failing to negotiate the bend, especially at the footway is well below road level. The rubber posts are regularly knocked down and it is only luck that no pedestrian was on the footway at the time. Khs previous comments - April update: I can confirm that this site has been highlighted by the crash cluster analysis and will be investigated in 2007/08. May 07 update: Crash remedial site visit has been undertaken. Improvements are being planned, prioritised and programmed for 2008/09. June 07 update: No further update. Aug 07 update: 40mph speed limit between East Malling & West Malling also being considered. Sept 07 update: Plans are being prepared for consultation. Oct 07 update: New speed limit plans have been sent back to consultants for modification. November: Speed limit plans are available. Have discussed with head office the current status of new speed limit review and trials. Will try to introduce speed limit with crash remedial measures for Lucks Hill bend next financial year (2008/09) January update: Ongoing awaiting new financial year 2008/09 to try and introduce speed limit with crash remedial measures. Mar 08: No further comments at present. Apr 08: Awaiting for 2008/09 programme to be confirmed soon. May 08: Programme confirmed by Highways Advisory Board and to go to JTB on 9th June 08. June 08: Land enquiries and land take issues are being considered. Aug/Sept 08: land negotiations commenced.		N	Terry advised 17.02.09 that S Drenhan from Burton Knowles is handling this issue himself. Countywide improvements will implement an interim scheme designed by Andy Padgem - resurface, improve signing and cutting of vegetaiton. Parish updated at the last JTB. This enquiry is now resolved.
10202543 Parish Representative	02/04/2009	CHAUCER WAY Various parts of Chaucer Way	Obstructing Visibility Veg-Veg. Overgrown (not tree)	ENQ - Enquiry Resolved Parish Council have written in about the state of vegetation in Chaucer Way. Letter attached - view via links button.	01/05/2009 / 1	N	The verges and hedges are included in the cutting programme and works would have been carried out in this area since this enquiry was raised 14/08/09. sh.

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10203305 Parish Representative	13/07/2009	LEYBOURNE WAY north side of Leybourne Way between the entrance to the Lakes housing area along to the roundabout at New Hythe Lane	Obstructing The Highway Vegetation (see also Trees)	ENQ - No Action Required Email dated 12 July 09 from Cllr David Thornewell - It has been drawn to my attention by a resident the hedge on the north side of Leybourne Way between the entrance to the Lakes housing area along to the roundabout at New Hythe Lane needs cutting back. People from the estate walk along the beaten path here to get to the station and pub etc . The hedge growing out forces them into the road. If it could be trimmed back I would be most grateful. David Thornewell		N	KHS can confirm that the verge is being used as an unofficial footpath and no cutting of the vegetation should occur.
16202625 Parish Representative	25/06/2008	NEW HYTHE LANE Along the new hythe lane starting at the Larkfield Village Hall and finishing at the Larkfield lesuire centre.	z-Overgrown Hedge z-Vegetation	ENQ - Enquiry Resolved The Hedge is very overgrown and it is making it hard to walk along the path.		N	Works have been passed to Contractor.
16203290 Parish Representative	27/06/2008	LUNSFORD LANE No. 41 Lunsford Lane, Larkfield, Kent ME20 6HN	z-Overgrown Hedge z-Vegetation	JO - Works Completed No. 41 Lunsford Lane, Larkfield, Kent ME20 6HN - Very Overgrown Vegetation on the footway		N	
16204391 Parish Representative	03/07/2008	NEW HYTHE LANE Gullies both sides of the road are blocked. Laburnum Drive/New Hythe Lane, Larkfield Kent ME20 6LX & ME20 6PW	Blocked Drain/Gully Draining and Flooding	JO - Works Completed Blocked Gullies both sides of the road	09/08/2008 / 1	N	Job progressed
16207101 Parish Representative	16/07/2008	FIELDING DRIVE Path leading to tesco	z-Overgrown Hedge z-Vegetation	JO - Works Completed Footpath is overgrown and needs clearing.		N	Landscape Services to carry out work
16209289 Parish Representative	25/07/2008	FIELDING DRIVE Alleyway to the rear of Fielding Drive, Larkfield - this path runs from the Redwing Close footbridge down through to Tesco	z-Weed Growth on highway/fway z-Vegetation	JO - Works Completed The overgrowth is terrible with the streetlights being obscured and indeed brambles, etc. This is a well used path and I would ask that some urgent action be taken to rectify the situation. Our PCSO Jo-Anne Tiller has also received numerous complaints from residents about the path which they are frightened to use for fear of getting injured.		N	Work has been passed to contractor. Caller informed. Works completed in August 08.
16234672 Parish Representative	21/11/2008	LAVENDER ROAD outside property 44... ME19 6EE	Not Working Street Lighting	JO - Works Completed	25/11/2008 / 1	N	faults raised ref 55037 JLAR009
16245598 Parish Representative	12/01/2009	AUSTEN WAY Pavement outside No. 11 Austen Way, Larkfield Kent ME20 6UL	Not Working Street Lighting	ENQ - No Action Required Pavement outside No. 11 Austen Way, Larkfield Kent ME20 6UL Street light not working		N	No action required as job 55629 is already raised on column JABM003 via the night patrol, target date 22/1/09. Am closing this csm as a duplicate as the job is in hand.

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16280193 Parish Representative	14/05/2009	CHAUCER WAY By the Bus Stop on Chaucer Way, Larkfield Kent ME20 6SS and near the footpath down in to Tesco	Obstructing Highway Veg-Veg. Overgrown (not tree)	ENQ - No Action Required Overgrown hedge/bushes containing thorns at eye level		N Aworks order as been made out to have these works done on another ticket on the 13/5/09 .
16281244 Parish Representative	19/05/2009	NEW HYTHE LANE New Hythe lane, Larkfield Kent ME20 6ST nearer the Fire Station end	Repair or Replace Signs-Illuminated	JO - Works Completed "School warning signs x2. One, the light isn't working. The other, on the same road, is obscured by trees" 19/05/09	21/05/2009 / 1	N Job 11191376 - Reactive Works Complete
16283203 Parish Representative	29/05/2009	NEW HYTHE LANE At Church Farm (no. 198)	Referred Information Required	ENQ - Enquiry Resolved Mr. Moore wants a call back to be told who is going to attend the meeting on Weds 3rd June at 14:00 (he belives this is either Peter Lott or Andy Moreton)		N Spoken to Mrs Moore, advised of info 29/05/09 Pavinder Jutte.