

Parish Report for WEST MALLING

Enquiry Number	Street	Subject Name	Enq Status Name	Job Start / No Jobs	O/S Flag	Latest Update
Cust Type Name	Logged Date	Location Details	Service Name	Enquiry Desc		
10000063 Parish Representative	18/06/2008	WINSTON AVENUE Winston Avenue, Kings Hill	z-Overgrown Tree z-Vegetation	JO - Works Completed four trees need to be relaced and two trees are now leaning over onto the pavement	24/09/2008 / 1	N Job 1723197 - Reactive Works Complete
10001294 Parish Representative	14/08/2008	BOVARDE AVENUE junction of bovarde ace and discovery dr	z-Weed Growth on highway/fway z-Vegetation	ENQ - Enquiry Resolved half of the pavement is now obstructed by undergrowth		N Vegetation has been cut back
10001293 Parish Representative	14/08/2008	CHESTNUT CLOSE outside number 1	Footway/Verge Subsidence Footway/Off-Rd Cycleway/Verge	ENQ - No Action Required footpath subsided by 6 inches		N
10001291 Parish Representative	14/08/2008	KING HILL roundabout adjacent to the tmbc building on gibson drive.	z-Sign-Damage/Missing/Obs z-Signs and Street Name Plates	JO - Works Completed An order has been raised to repair fway - job no 10202278 direction signs are on metal poles that have rusted and some have collapsed and are a h&s risk	06/01/2009 / 1	N Job 11167450 - Reactive Works Complete
10001495 Parish Representative	22/08/2008	OFFHAM ROAD manor farm , offham road	z-Veg'n obstructing Sign/Light z-Vegetation	ENQ - Enquiry Resolved obsuring streetlight at entrance to manor farm		N Advised by Highway Definition that trees are privatley owned.
10001503 Parish Representative	22/08/2008	ALMA ROAD	Footway Damage Footway/Off-Rd Cycleway/Verge	ENQ - Enquiry Resolved resurfacing needed along whole of road		N Put on list for future sesurfacing
10001494 Parish Representative	22/08/2008	OFFHAM ROAD 22-24 Offham road	Utilities Trench Hazard Carriageway/Road/Cycleway	ENQ - No Action Required trench reinstatement near no 22 is badly sunken - dangerous eg for cyclists - duplicated item T/WM/07/009		N temp repairs has been carried out no hazards exist
10001502 Parish Representative	22/08/2008	ALMA ROAD alma road and general	Road surface cracked/damage Carriageway/Road/Cycleway	ENQ - Enquiry Resolved in view of the response that the faults in alma road are minor and are scheduled for repair in 08/09 members wish to be given examples of other well used residential areas which are given higher priority.- call taken by HW overflow agent advises of loose Tarmac flying about needs attending		N Alma Road is scheduled to be resurfaced on Monday 29th and Tuesday 30th September 2008. Signs will be erected on site and letters will be sent to residents. Works have been completed.
10001497 Parish Representative	22/08/2008	WEST STREET high street to county grove	Footway Damage Footway/Off-Rd Cycleway/Verge	ENQ - Enquiry Resolved footways in bad condition		N Put on list for future surfacing scheme.
10001493 Parish Representative	22/08/2008	SWAN STREET various. including swan street and high street	Blocked Gully Draining and Flooding	ENQ - Enquiry Resolved FROM PARISH SPREADSHEET parish council wrote to the various property owners years ago to remind them that the maintenance of these gullies is their responsibility, not highways, however, we notice that many of the gullies are in a poor state, so an approach from highways might do the trick - in particular outside bombay brasserie, hight street outside threshers, high street, this on ei s blocked off outside crop shop high street two outside town mallin g club sean street - dangerous (a general review is needed)		N
10001498 Parish Representative	22/08/2008	WATER LANE	Resurfacing enquiry Carriageway/Road/Cycleway	ENQ - Enquiry Resolved from parish spreadsheet. when will resurfacing work be carried out as agreed?		N Pre patching has been completed in the road. Final dressing will be laid in September with new lining. Delays to the work have been due to poor weather conditions. Works have been completed.

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10001499 Parish Representative	22/08/2008	NORMAN ROAD alongside macey's meadow	Footway Damage Footway/Off-Rd Cycleway/Verge	ENQ - Enquiry Resolved crumbling pavement		N This footway is on the Countywide Improvements priority list for future works.
10001520 Parish Representative	22/08/2008	SWAN STREET swan st/ lavenders road	Blocked Gully Draining and Flooding	JO - Works Completed FROM PARISH SPREADSHEET drains either side of junction are ejecting water during heavy rain	16/09/2008 / 1	N Works Completed.
10001519 Parish Representative	22/08/2008	HIGH STREET high street / town hill bus stop near WM garage	Footway Flooded Draining and Flooding	JO - Works Completed water collects at the end of the trief kerb leaving nowhere for passengers to stand - they can no longer wait on pavement. because the trief kerbs act as a barrier - been reported most recently to ray dines on 22. 12.05		N Alex Haniewicz confirmed works are complete 23/10/08
10001518 Parish Representative	22/08/2008	HIGH STREET zebra crossing	Streetlight not working Street Lighting	ENQ - Enquiry Resolved light has intermittent fault		N three job refs 49916 completed on 5/2/08, 52155 completed on 6/5/08, 52874 completed on 29/6/08
10001522 Parish Representative	22/08/2008	HIGH STREET outside corals ,tesco, tile shop and costa coffee	Obstruction on Footway Footway/Off-Rd Cycleway/Verge	ENQ - Enquiry Resolved "A"boards causing obstruction		N Inspector has walked the area and found that A boards were pulled up against the properties. Area is inspected monthly and whilst inspection is being undertaken if any A boards are out inthe middle of the footway inspector will talk to the owner
10001521 Parish Representative	22/08/2008	WEST STREET op number 11	Streetlight not working Street Lighting	ENQ - Enquiry Resolved light flickering - long standing problem		N job51256 completed on 13/06/08 JWDE002
10201052 Parish Representative	07/11/2008	LUCKS HILL Along Lucks Hill, West Malling, travelling towards Couch Green.	Obstructing Highway Veg-Veg. Overgrown (not tree)	ENQ - No Action Required	09/04/2009 / 1	N Rang Carole D'Silva work order will be raised and carried out in due course with area added to contract for future maintenance 09/04/09. Grass, hedges, shrubs now under '3D' contract, removed from Arb sub-que.
10201361 Parish Representative	03/12/2008	HIGH STREET Outside the Tandori Restaurant	Construction on Verge/Footway Footway/Off-Rd Cycleway/Verge	ENQ - Enquiry Resolved Discussed at meeting with West Malling Parish Council on 05/11/08 - There are two new benches to go on the built out section of footway. These should have been installed when footway work was being done but PC were not informed when work was to be done so could not order. PC has no storage for the benches. Can Countywide please advise Parish Council.		N Letter sent to Parish Council regarding this matter.
10201359 Parish Representative	03/12/2008	HIGH STREET Footway East side of High Street outside Costa Coffee and the Old Clock Shop.	Footway Damage Footway/Off-Rd Cycleway/Verge	ENQ - Enquiry Resolved Discussed at meeting with West Malling Parish Council on 05/11/08 - Small bits of new concrete at intersection of kerb and down pipe channels loose.		N I am aware of the failure of the reinstament around this cover. I will have it made good when we return to site. However it was agreed that we would not work in the High Street on the run up to Christmas.
10201358 Parish Representative	03/12/2008	HIGH STREET o/s Tesco on footway	Construction on Verge/Footway Footway/Off-Rd Cycleway/Verge	ENQ - Enquiry Resolved Discussed at meeting with West Malling Parish Council on 05/11/08 - Some blocks broken and some do not match. Odd bits of black amongst block work. Why has this been missed?		N This area is not within the scheme. A plan of the proposed works will be delivered to Parish Offices.
10201373 Parish Representative	03/12/2008	NORMAN ROAD o/s 98	Road Potholes	JO - Works Completed Discussed at meeting with West Malling Parish Council on 05/11/08 - Many potholes - two were dangerous (outside No. 98). Most have previously been marked with paint (O/L) Include Alma Road to Village Hall Section.	09/12/2008 / 1	N Job 10206608 - Reactive Works Complete

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10201372 Parish Representative	03/12/2008	NORMAN ROAD Alma Road/ Norman Road	Road Subsidence Carriageway/Road/Cycleway	JO - Works Completed Discussed at meeting with West Malling Parish Council on 05/11/08 - Road sunken at junction and hole in road by water cover which is taking highway water. Gas works here in last year (Morrison).	09/12/2008 / 1	N Works Completed.
10201371 Parish Representative	03/12/2008	POLICE STATION ROAD	Resurfacing enquiry Carriageway/Road/Cycleway	ENQ - Enquiry Resolved Discussed at meeting with West Malling Parish Council on 05/11/08 - Road in bad condition and in need of reconditioning.		N This has high priority within Tonbridge and Malling but due to pressures elsewhere in the county is not on next year's programme. It is in for the following year but if we get additional funding in the mean it will be brought forward.
10201370 Parish Representative	03/12/2008	POLICE STATION ROAD	Construction on Verge/Footway Footway/Off-Rd Cycleway/Verge	ENQ - Enquiry Resolved Discussed at meeting with West Malling Parish Council on 05/11/08 - Footway at a rake and in need of reconditioning/raising.		N This has high priority within Tonbridge and Malling but due to pressures elsewhere in the county is not on next year's programme. It is in for the following year but if we get additional funding in the mean it will be brought forward.
10201369 Parish Representative	03/12/2008	SWAN STREET Swan Street. Outside Lobster Pot Pub	Other Licences and Permits	ENQ - No Action Required Discussed at meeting with West Malling Parish Council on 05/11/08 - 'A' board sometimes blocking footway.		N Sign is always propped against the wall whenever I visit the area. Also there are other 'A' boards in the vicinity which are also on the highway. If action is to be taken we need to have a plan to deal with them all. If problem continues Parish to get in contact again. We will tyhen get Enforcement involved. Peter Lott 08-05-09
10201368 Parish Representative	03/12/2008	SWAN STREET	Sign Damaged or Missing Signs-Road & Traffic	ENQ - Enquiry Resolved Discussed at meeting with West Malling Parish Council on 05/11/08 - Stop sign leaning at an angle and tatty.		N
10201367 Parish Representative	03/12/2008	HIGH STREET Way post and parking plate sign opposite entrance to car park.	Sign Damaged or Missing Signs-Road & Traffic	ENQ - No Action Required Discussed at meeting with West Malling Parish Council on 05/11/08 - Sign leaning at angle. Can parking plate sign and post go at the back of footway?		N this is for t&m bc to resolve as this is parking signage issue for which they are responsible
10201366 Parish Representative	03/12/2008	HIGH STREET Corner of entrance to car park behind Tesco	Resurfacing enquiry Carriageway/Road/Cycleway	ENQ - Enquiry Resolved Discussed at meeting with West Malling Parish Council on 05/11/08 - Sign with parking plate at front of footway. This was to be put at the back of the footway. This is part of recent work carried out by Countywide Improvement.		N Letter sent to PC dealing with this matter. Poles will be removed or installed when works re commence in New Year.
10201379 Parish Representative	04/12/2008	OFFHAM ROAD o/s No 49	Sunken Manhole/Drain Cover Draining and Flooding	JO - Works Completed Discussed at meeting with Parish Council on 5th Nov 08 - Manhole cover outside No49 two inches below road surface. Raised manhole required.	05/01/2009 / 1	N Works Completed.
10201378 Parish Representative	04/12/2008	NORMAN ROAD	Heavy Goods Vehicles Complaint Traffic and Parking	ENQ - No Action Required Transferred from Parish Spreadsheet Ref T/WM/08/007 weight restriction - ? Progress. Previous history - Jan 08: Weight limit has been advertised and Parish Council should have been consulted. Feb 08: Sealed Order is being advertised. Mar 08: Apologies, due to errors the order needs to be re-advertised. Apr 08: No further update. May 08: Report on this matter to go to JTB 9th June 08. June 08: There is no existing traffic order for here which is probably why signs were removed in the first place. Alternative arrangements are to be considered. Aug/Sept 08: No change.		N Terry advised that this work has now been put on hold due to Network Managements pending work on the New Kentwide Frieght Transport Strategy (Lloyd Holliday at Head Office) No further action is required on this enquiry

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16201030 Parish Representative	19/06/2008	ST LEONARDS STREET On the footway near to St Leonard's Tower, St Leonard's Street, West Malling	z-Overgrown Hedge z-Vegetation	ENQ - Enquiry Resolved "I have received a report from a member of the public that there is vegetation overhanging the footway near St Leonard's Tower, St Leonard's Street, West Malling it appears that the vegetation is not within the area of the Tower itself but on highway land; apparently it is forcing pedestrians to walk in the road which extremely unwise on a road with such fast traffic where is limited visibility." Emailed to Sean Banaghan to inspect at 15:06pm on 26/6/08 - Claire Chewter. Sean Banaghan has programmed the works, job no 10000604 - Claire Chewter.		N	
16201111 Parish Representative	19/06/2008	ST LEONARDS STREET outside Douces Manor, going south outside no. 108 St L. St - going south outside nos 114/116 St L St - going south	Noisy/Damage manhole/drain cov Draining and Flooding	JO - Works Completed "I have asked to report the following: drainage covers in St Leonards Street which need attention: outside Douces Manor, going south outside no. 108 St L. St - going south outside nos 114/116 St L St - going south " 13/06/08 ANNUAL JOB NUMBER-11800238. Passed to Jeff Beeney to inspect at 15:36pm on 24/10/08 - Claire Chewter.	17/07/2008 / 1	N	Works Completed.
16201114 Parish Representative	19/06/2008	OFFHAM ROAD Whole of Offham Road, West Malling	Resurfacing enquiry Carriageway/Road/Cycleway	ENQ - Enquiry Resolved "My members consider that the whole of Offham Road is in need of re-surfacing" 13/06/08. Passed through to Pavinda as this has been called through by West Malling parish council - Claire Chewter. Reassigned to Robert Seggie		N	Will add to list for future resurfacing.
16201116 Parish Representative	19/06/2008	LUCKS HILL More Park RC School, Lucks Hill West Malling	Blocked Gully Draining and Flooding	JO - Works Completed "it is reported to me that there is a six-inch drop outside More Park RC School, Lucks Hill because the gullies need to be emptied." 13/06/08		N	Job raised 1427396
16201119 Parish Representative	19/06/2008	ALMA ROAD Alma Road from number 18 to Norman Road, West Malling	Resurfacing enquiry Carriageway/Road/Cycleway	ENQ - Enquiry Resolved "my members have reported that the stretch of Alma Road from NO. 18 to Norman Road needs re-surfacing soon (when the building work is finished)" 13/06/08. Passed through to Pavinda as this is an enquiry from West Malling Parish Council - Claire Chewter. Reassigned to Robert Seggie		N	Will put on list for future surfacing scheme
16201126 Parish Representative	19/06/2008	EPSOM CLOSE Outside number 9 epsom Close, West Malling	Surface Dressing Carriageway/Road/Cycleway	ENQ - No Action Required "outside no. 9 Epsom Close the patching is uneven" 13/06/08. Emailed to Sean Banaghan to inspect at 16:51pm on 8/7/08 - Claire Chewter.		N	Passed to sean banaghan 30/07/08. EMAIL SENT TO RINGWAY CHASING UP ORDER WHICH WAS RAISED IN JUNE TO FILL IN POTHLES. JOB NO 10000163, APPRAISE MRS D'SILVA, PARISH REP THAT I AM DEALING WITH THIS, SEAN BANAGHAN 2/9/08..
16201128 Parish Representative	19/06/2008	EPSOM CLOSE Outside number 26 Epsom Close, West Malling	Road Potholes	JO - Works Completed "there is a pothole outside no. 26 Epsom close" 13/06/08	09/07/2008 / 1	N	Works Completed.
16201129 Parish Representative	19/06/2008	SANDOWN ROAD Junction of Sandown Road/Fartherwell Avenue, West malling	Road Potholes	JO - Works Completed "there is a pothole at the junction of Sandown Road/Fartherwell Avenue, West Malling" 13/06/08	09/07/2008 / 1	N	Works Completed.
16201130 Parish Representative	19/06/2008	SANDOWN ROAD Outside 88 Sandown Road, West Malling	Construction on Verge/Footway Footway/Off-Rd Cycleway/Verge	ENQ - Enquiry Resolved "contractors have tarmaced over the kerb outside no. 88 Sandown Road - gas works in progress. " 13/06/08 reassigned to roadworks as not PRO responsibility		N	This matter will be checked and kerbs replaced before job completed

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16201133 Parish Representative	19/06/2008	SWAN STREET Near the Abbey, Swan Street	Damaged Kerb Footway/Off-Rd Cycleway/Verge	JO - Works Completed "the kerbstones near the Abbey, Swan Street have been damaged; the bollards are regularly damaged (and reinstated, then damaged, etc....)" 13/06/08.Reassigned to Highways Inspector as not PRO Responsibility		N "the kerbstones near the Abbey, Swan Street have been damaged; the bollards are regularly damaged (and reinstated, then damaged, etc....)" 13/06/08.Reassigned to Highways Inspector as not PRO Responsibility ORDER WAS RAISED SEVERAL WEEKS AGO AND NOW COMPLETE, WILL BE CHECKED AGAIN ON NEXT INSPECTION. SEAN BANAGHAN 10/7/08..
16201134 Parish Representative	19/06/2008	WEST STREET West Street (the Colonnade - by the railings) - West Malling	Noisy/Damage manhole/drain cov Draining and Flooding	JO - Works Completed "there is a raised drain cover in West Street (the Colonnade - by the railings)" 13/06/08 ANNUAL JOB NUMBER- 11800238	17/07/2008 / 1	N Works Completed.
16219277 Parish Representative	11/09/2008	OFFHAM ROAD O/S 26 Offham Rd, W/Malling	Footway Damage Footway/Off-Rd Cycleway/Verge	JO - Works Completed email: "a resident has reported to me that major potholes are appearing in Offham Road, West Malling near no. 26 these are due to a water leak which has been reported to Mid Kent Water repeatedly but no action has been taken; the leak is now causing damage to the highway surface"	19/09/2008 / 1	N Works Completed.
16222680 Parish Representative	27/09/2008	NORMAN ROAD light opposite hse no 17	Streetlight not working Street Lighting	JO - Works Completed	30/09/2008 / 1	N Job raised 54247 for column JNAX003
16230131 Parish Representative	04/11/2008	HIGH STREET o/s costa coffee	Referred Information	ENQ - Enquiry Resolved Members have expressed concern about the proliferation of tables & chairs and advertising boards on the footways. In particular those outside Costa Coffee (67 High Street, West Malling) as these often make it difficult for those in motorised disability vehicles or pushing buggies to negotiate the footway. Can you please let us know whether or not formal permission has been given for these tables & chairs, as has been the case for other premises in West Malling thank you		N Carol French has spoken to parish council, tables are not located incorrectly and there is sufficient footway left in order for people to pass, provided that passengers of the parked cars are observant of people on the footway. This would be the situation even if the chairs were not in the location.
16232892 Parish Representative	13/11/2008	EPSOM CLOSE Epsom Cl, W/Malling -- JEAP003	New connection enquiry Street Lighting	JO - Works Completed I have been asked to report that the streetlighting column outside nos. 17/19 Epsom Close, West Malling is not in lighting. There is reportedly a new column which has not yet been connected whereas the old lighting column has not yet been removed. Residents have complained at the lack of lighting at this location so we would appreciate it if action could be taken fairly soon please		N job completed 20/11

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16248678 Parish Representative	22/01/2009	EPSOM CLOSE Outside 17/19 Epsom Close, West Malling	Street Light damaged/accident Street Lighting	JO - Works Completed PHOTOS CAN BE FORWARDED ON REQUEST - "please see attached photos showing the remains of the old streetlighting column o/s 17/19 Epsom Close this was reported to KHS on several occasions, including on 11 November 2008. I understand that affected residents have also reported this to you. They are anxious for it to be removed as they consider it potentially dangerous as well as unsightly." 21/01/09	30/01/2009 / 1	N
16265834 Parish Representative	09/03/2009	EPSOM CLOSE Streetlighting column outside 19 Epsom Close	New connection enquiry Street Lighting	ENQ - Enquiry Resolved REDUNDANT HIGHWAY POSTS via email dated 05/03/2009		N this column jeep003 is awaiting stats and will be removed as soon as underground utilities maps are received this is all in hand
16265833 Parish Representative	09/03/2009	POLICE STATION ROAD at Police Station Road/Swan Street junction	Sign Damaged or Missing Signs-Road & Traffic	JO - Works Completed Signage to Magistrates' Court at Police Station Road/Swan Street junction (Magistrates' Court having now been demolished) via email dated 05/03/2009	06/04/2009 / 1	N Works Completed.
16265832 Parish Representative	09/03/2009	TOWN HILL CLOSE On roundabout Town Hill/London Road junction	Sign Damaged or Missing Signs-Road & Traffic	ENQ - No Action Required REDUNDANT HIGHWAY POSTS AND SIGNAGE (WEST MALLING)		N passed to street lighting to deal
16265806 Parish Representative	09/03/2009	TOWN HILL TOWN HILL, WEST MALLING - Illuminated Bollards	Damaged/Missing/Lights Out Bollards-Lit/UnlitMiddleRoad	JO - Works Completed it has been reported to the Parish Council that the illuminated "Keep Left" bollards on Town Hill, West Malling are regularly vandalised - usually at weekends. Sometimes this is of a minor nature (just removal of the outer covering) but these are no longer working because of the sustained damage. My members suggest that an alternative design be considered and would welcome KHS's views on this. (I have spoken to our PCSO to ask him to monitor the situation and I am also asking the Borough Council to consider deploying the mobile CCTV unit at this location) via email dated 05/03/2009		N BOTH K/L/B TOPS WERE REFITED ON13/3/09 IF THE DAMAGE CONTINUES THEN WE MAY HAVE TO INSTALL TMPS AT THIS LOCATION
16266882 Parish Representative	12/03/2009	HIGH STREET West Malling - The footpath leading from the High Street to the Short Stay car park	Footway Damage-Ped'n Accident Footway/Off-Rd Cycleway/Verge	ENQ - No Action Required SENT VIA TMBC - "I have been asked to report to T&MBC that a member of the public sustained a broken ankle after falling at the High Street end of the footpath that leads from the High Street to the short-stay car park in West Malling. The injured party reports that there is a manhole cover in tarmac near where the blocks start and she says there is a big hole in front of it. I understand that photos have been taken of the surfacing." 10/03/09		N This alleyway is not KHS responsibility. TMBC are looking into this issue 13/03/09 - Pavinder Jutte.